

Title: 1.7 Rehousing Policies

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Date Approved:

Individuals can be rehoused in the same program as many times as the program is willing to accommodate. Individuals can be assigned rehousing in as many as three separate housing programs before a client will have to exit and restart the Coordinated Entry Process, taking into consideration any other resources needed to help the client succeed, and based on the program's acceptance of the referral.

Immediate Rehousing Situations

Certain situations may arise while clients are in CoC-funded housing programs that will necessitate an immediate move from one housing unit or program to another.

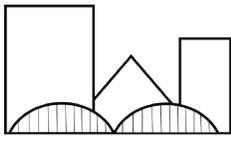
Situations that necessitate an immediate rehousing of clients include:

- Clients fleeing domestic violence which makes their current housing unit unsafe. Clients experiencing domestic violence while in CoC funded housing may not be terminated because of the domestic violence and are protected by VAWA regulations¹.
- Clients who are in need of more intensive support or case management services i.e. in need of a program with more intensive mental/behavioral health services

In these situations, clients will be moved back to the top of the By-Name list and will be prioritized for the next available appropriate housing opening. Programs must effectively communicate with the CE Lead Agency that there is an immediate rehousing situation to ensure that clients are efficiently prioritized and moved to a new setting as soon as possible.

For clients who are experiencing domestic violence while in a housing program, program staff should also connect with Victim Services Providers (VSPs) to access domestic violence resources in the community and VSP staff who can help with safety planning.

¹ Title 24 CFR 578.99(j). (2013). Applicability of other federal requirements. Retrieved from: <https://www.govinfo.gov/content/pkg/CFR-2017-title24-vol3/xml/CFR-2017-title24-vol3-part578.xml>



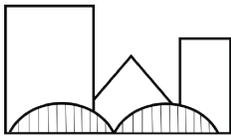
Non-Immediate Rehousing Situations

There may be situations that arise while clients are in housing programs where they express a desire to move to a different housing unit or program, or where clients have violated their lease agreements. Lease violations do not automatically mean that clients are unable to be rehoused, or that they must be evicted from a program. Please refer to Section 1.6.1 for eviction policies and situations where evictions may be necessary. The following outlines policies for rehousing clients based on their reasoning for needing to be rehoused:

- Rehousing Due to Violence: A client that is evicted due to violence is not eligible for expedited priority rehousing. The client may be placed back on the By-Name List, using the documentation provided to make the original Coordinated Entry Referral. That information (score at the time of placement unless a new assessment is needed based on a change in client vulnerability, homeless status at the time of placement, etc.) will be used in the future placement of the client.
- Rehousing Due to Client Preference: If a client requests to leave their unit on their own free will, they are not eligible for expedited priority rehousing placement. Clients are allowed to have choice in their housing situations. However, if the request for rehousing is solely based on client preference and no major issues are occurring due to their housing setting, they are not prioritized for rehousing. The client has the right to exit and be placed back on the By-Name List, using the documentation provided to make the original Coordinated Entry Referral. That information will be used in the future placement of the client.
- Rehousing Due to Lease Violations: If a client violates a lease agreement frequently or severely, including non-payment of rent, a client may be evicted from a program. In this event, a client may be rehoused through CE but is not prioritized for rehousing. Clients may be rehoused in the same program if the program is willing to rehouse them, or in another CE program. Client can be offered a different type of housing, or a community resource, but will not be put at the top of the By-Name List. The client may be placed back on the By-Name List, using the documentation provided to make the original Coordinated Entry Referral. That information will be used in the future placement of the client.

Rehousing Clients in RRH Programs to PSH Programs

Individuals that get placed into Rapid Rehousing do not lose their homeless status. A rapidly rehoused client doesn't exit to permanent housing until they have ended their



rapid rehousing rental assistance and exit that agency's program. If an individual has chronically homeless verification and disability verification, and is not succeeding in rapid rehousing, that client can be moved into a permanent supportive housing unit. The chronic homeless status is retained for the duration of their rapid rehousing rental assistance.

Persons receiving rapid re-housing (RRH) assistance may maintain their homeless or chronically homeless status if they were homeless or chronically homeless *at entry into the project* for purposes of remaining eligible for other permanent housing placements (including CoC funded PSH).

In the scenario in which a person is currently residing in RRH, the required length of time homeless (i.e., 12 months of residing in a place not meant for human habitation, in an emergency shelter, street, etc.) must have occurred *by the time the person enters into the RRH project*, looking back one year or three years from the date of RRH entry depending on whether the homeless occasions were continuous or cumulative. The documentation, however, may be collected either at the point of entry into the RRH project or after the individual or head of household enters the RRH project, but before entry into the PSH project.

In the event a person scores on the vulnerability assessment for Permanent Supportive Housing is placed in Rapid Rehousing and is reported to need a higher level of case management, the CE Lead Agency in partnership with the program and the bi-weekly Housing Prioritization meetings will discuss the potential for a transfer to a Permanent Supportive Housing program. This will be based on adequate supportive documentation and evidence the move is within the guidelines of the CoC Coordinated Entry prioritization process.