Title: 3.2 Collecting Additional Data

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In addition to data collected through CoC Program and CE client surveys, the annual CE Evaluation process will also collect additional data from stakeholders and assessment tools to evaluate the efficiency and effectiveness of the CES. The following sections outline the additional data sources used for the evaluation, and why these additional data sources are important to evaluating the CES.
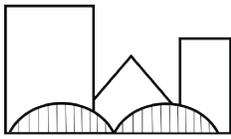
Interviews with Key Stakeholders

Feedback and data collected from key stakeholders within the CE are also essential to the CE evaluation process. CoC and ESG providers, SSVF grantees, and VA partners will provide information on populations presenting for services, level of vulnerability, client feedback (if collected), and any additional information that may benefit the evaluation.

Feedback and data collected from Victim Service Providers (VSPs) will be deidentified and collected only from clients who have voluntarily shared their information with the VSP. Any unidentifiable data collected from entry or exit interviews that are allowed to be shared will also be collected, especially in regard to clients who were engaged at any point in the CES. This process allows the CES evaluation to look at how effective practices and procedures were at connecting those fleeing DV with resources and trained providers, as well as getting them placed with CoC housing programs when applicable.

Screening and Assessment Tools and Results

CE Lead Agency staff will review the assessment tools used in the CES, as well as the data collected, to determine whether tools appear to be effective based on the defined scoring parameters. The collected data should be analyzed to track demographics, prioritization determination, service eligibility, service request, and housing barrier data. This data will be compared with data from other sources such as HMIS, Point-in-Time count, and/or local census data to determine whether the population presenting for screening and assessment appears to be consistent with the larger service population.

Outside Evaluator Input

The CoC, in conjunction with internal evaluation efforts, will also contract with an outside evaluator such as a local university to perform a more in-depth analysis of all data collected through the evaluation process. The involvement of an outside evaluator ensures that the program is assessed by an impartial third-party without any direct connection to the CES and that the results of such assessment are unbiased.