Memphis / Shelby County Homeless Consortium

CoC PLANNING MEETING MINUTES

Tuesday, April 21st, 2020 10:00 am, Online (Zoom)

Call to Order:

The meeting was called to order at 10:00 am by Porsha Goodman.

Review and Approval of Minutes:

The minutes from the last MSCHC Consortium meeting in December 2019 were reviewed. With a motion from Katherine Lewis, and a second from Jonquil Johnson the minutes were approved as presented.

Community Presentation

Yolanda Shegog-Wright from DHS gave a presentation to the group on benefits that clients can qualify through DHS including: Families First/TANF, SNAP/Food Stamps, Child Support connections, and child care services. DHS has flexibilities to serve those who are experiencing homelessness, and clients can send in applications through fax, mail, online (https://faonlineapp.dhs.tn.gov/) or apply in person. Clients can get updates on their application and status of benefits through e-mail, online portal, calling, and/or in person at the office. The Family Assistance Service Center can also give updates on application, what benefits were awarded, report changes, and assist a client with explaining what a notice says or updating information. For individuals experiencing homelessness, all correspondence can be kept at the office so clients can come in and pick up their DHS mail, which helps keeps documents safe and provides flexibility when someone does not have a primary address.

COVID-19 Updates

Grant Ebbesmeyer with CAFTH gave COVID-19 updates:

- There is now a resource on the IRS website called "Get My Payments" which allows you to track economic impact payments updates. SSI recipients will automatically receive payments, and SSI/SSDI recipients with children under 17 will need to enter their information on the IRS website.
- The CARES Act Eviction Moratorium applies to CoC and ESG programs. Recipients of these funds and landlords cannot evict clients for non-payment of rent during the 120 day period (until 7/24/2020) but can still evict if other situations arise (i.e. breaking lease agreements, etc.)
- There is an expedited process for grant amendments for CoC programs to add eligible services such as supportive services by moving funding between budget line items and/or extend operating year of current grant to fully utilize all awarded funding. All forms and resources for this process are on the HUD Exchange portal.

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Discussion on COVID-19 and Supportive Housing

Porsha led a general discussion about how agencies are operating and how they are working to keep everyone safe and healthy.

- Emily Connell with the VA reported the Homeless VA team is screening clients before they come in the door for symptoms, provide masks and hand sanitizer as they come in the door, and utilize a conference room for clients to call a person in their office for intake which has helped to cut down on face-to-face interactions
- MIFA is working remotely and doing virtual meetings for payments/visits for RRH.
- Door of Hope has purchased non-contact thermometers to help with screening and triage for new admits.
- Agape has been using Shipt to get clients groceries, has used Uber to get diapers, and on Friday has done their first 2 move-ins on FaceTime. They purchased key boxes for units so that clients can put a code in to get their keys and then do paperwork via FaceTime, etc.

<u>Announcements</u>

Porsha shared a new resource with the group for medical care for clients called Oak Street Healthcare. They are a new healthcare provider in Memphis for Medicare adult patients and are seeking new clients. This healthcare provider can provide transportation, shorter appointments, shorter wait time, provide classes, meals, etc. to help clients in more effective ways than just providing medical appointments. Porsha also stated that can provide food baskets and drop off at homes, and if anyone has a client seeking a medical care provider, they can email Porsha for contact information.

Adjournment.

The meeting was adjourned at 10:30 am with no further discussion.