

Memphis/Shelby County Resources Guide

If you are at risk of becoming homeless and in need of rent, mortgage, or utility assistance:

- COVID-19 Resources Information: home901.org/covid-resources or 211
- Shelby County Community Services Agency: www.shelbycountycsa.org or 901-222-4200
- MIFA Emergency Assistance: www.mifa.org/applyonline or 901-527-0208

Do any of the following apply to you or your household?

- Are you a family with minor children in your custody?
 - Call MIFA's Homeless Family Hotline: 901-529-4545 or apply for emergency shelter online at www.mifa.org/applyonline
- Are you fleeing domestic violence?
 - YWCA Greater Memphis 24-hour Crisis & Support Helpline: 901-725-4277
 - o Family Safety Center 24-Hour Crisis Line: 901-249-7611
- Are you a veteran or is someone in your household a veteran?
 - o Contact the Memphis VA Homeless Department: 901-523-8990 x5661
 - Alternatively, contact Catholic Charities of West TN: 901-722-4707

What kind of help are you looking for?

- For emergency shelter, food, or other resources, please review the attached lists or visit www.cafth.org/get-help.
- Do you want help getting connected to mental health resources?
 - Contact the CMI PATH team: 901-821-5600
- Do you want assistance with employment, identification, transportation, temporary mailing address, access to computers, lockers, or case management services?
 - Visit the Hospitality Hub Plaza (590 Washington) Monday Friday between 9:00 am – 4:00 pm, or call 901-289-6578

If you are looking for housing assistance resources:

- If you have income, you can search for affordable housing at www.TNHousingSearch.org or by calling their free hotline for one-on-one assistance: 1-877-428-8844
- If you are currently staying in a hotel or doubled up with family or friends, you will
 unfortunately not qualify for most HUD-funded homeless resources. Please review the
 options above or call the LINC 2-1-1 Hotline for additional resource referrals at 211 or
 (855) 354-4211 or www.tn211.org
- If you are an individual (not family) currently staying in an emergency shelter or place not meant for human habitation (whether or not you have income), and want to be assessed for available housing resources:
 - Schedule an appointment with Catholic Charities of West TN: 901-722-4700 (for single adults 18+ with no children)
 - Please note: being assessed for housing does not guarantee housing, and it is possible you may not be eligible for any current housing openings. There is no fixed timeline for when an agency may contact you for housing after being assessed. This is not a housing waitlist.

Last updated: 12/21/20 This information is believed to be accurate as of this date, but not guaranteed. We recommend calling ahead to ensure service hours, availability, and any additional requirements.

Memphis/Shelby County Emergency Shelter Resources

Many shelters have changed procedures due to COVID-19. Please call ahead to confirm requirements and availability.

COVID-19 testing information: available at Hospitality Hub Plaza (590 Washington) 9 am - 12 pm Mon – Fri (no appointment required), and limited testing at Christ Community Baptist Operation Outreach at CCWTN (call 901-842-3167)

Population	Name	Status Notes	Intake Hours	Cost	Requirements		
Men	Calvary Rescue Mission 960 S Third St, 38106	New clients need negative COVID test results Phone: 901-775-2570	4:00 pm - 7:00 pm	3 free nights for first time visitors, then \$5 per night	21+ with picture ID and Social Security number		
	Memphis Union Mission - Men's Emergency Shelter 383 Poplar Ave, 38105	New clients need negative COVID test results Phone: 901-526-8403	1:00 pm - 6:00 pm	4 free nights per month, then \$6 per night	Must have some form of ID		
Men & Women	Living for Christ - Restoration House 3095 Thomas St, 38127	Partially operating – call to confirm Phone: 901-791-4022	2:00 pm - 7:00 pm	\$10 per night; \$13 with day pass	Call to confirm		
Women	Room in the Inn 212 N Second St, 38105	Single women and families limited availability – call to confirm Phone: 901-395-3329	Call between 9 am – 4 pm, Monday - Friday	Free	Call to confirm		
	Missionaries of Charity 700 N Seventh St, 38107	Call to confirm Phone: 901-526-5456	Call at 8:30 am	Free	Call to confirm		
	Salvation Army - Single Women's Lodge	Call to confirm availability. Phone: 901-260-9139	Call to confirm if space is available	Free	Call to confirm		
Fleeing Domestic Violence	YWCA	Call 24/7 hotline: 901-725-4277					
Families with children <18	MIFA	No walk-ins, call 24/7 hotline or apply online: 901-529-4545 or mifa.org/applyonline					
Unaccompanied youth <18	National Safeline	Call 24/7 hotline: 1-800-786-2929 or <u>1800RUNAWAY.org</u>					

Memphis/Shelby County Free Meal Sites

Many sites have changed procedures due to COVID-19. Please call ahead to confirm times and availability.

Name	Address	Neighborhood	Phone	Meal times
St. Vincent DePaul	1306 Monroe Ave	Midtown	722-4703	Daily (Sunday – Saturday): 9:30 – 11 AM
St. Mary's Catholic Church	155 Market St	Downtown	522-9420	Monday – Saturday (no Sunday): 7:15 – 10 AM
First Congo	1000 S. Cooper St	Midtown	278-6786	Monday – Friday (no weekend): 10 AM – 1 PM
St. John's UMC	1207 Peabody Ave	Midtown	726-4104	Tuesday : 4:30 – 5:30 PM Saturday : 4:30 – 5:30 PM
St. Luke's UMC	480 S Highland	University Area	452-6262	Saturday: 4:30 PM Sunday: 8:00 AM
First Presbyterian Church	166 Poplar Ave	Downtown	525-5619	Saturday : 12:30 – 1:30 PM Sunday : 12:30 – 1:30 PM
Manna House	1268 Jefferson	Midtown		Monday: 5 – 6 PM
St. Mary's Episcopal Church	700 Poplar Ave	Downtown	527-3361	Wednesday: 8:00 AM
Idlewild Presbyterian Church	1750 Union Ave	Midtown	726-4681	Thursday: 5:30 PM
Team Laeth	204 N 2nd (First UMC service alley)	Downtown		Thursday: 5:00 PM
Grace St. Luke's	1720 Peabody	Midtown	272-7425	Sunday: 4:00 PM
Calvary Episcopal	102 N. 2nd St	Downtown	312-5214	Sunday : 7 – 8 AM
Historic First Baptist on Beale	379 Beale St	Downtown	522-9073	Sunday : 10 – 10:30 AM
Starting All Over Outreach Ministry	1234 Mississippi Blvd	South Memphis	275-8579	Sunday : 8:30 – 9:30 AM
St. Patrick's Catholic Church	277 S Fourth St	Downtown	527-2542	Sunday: 1:00 PM