

Memphis/Shelby County Resources Guide

If you are at risk of becoming homeless and in need of rent, mortgage, or utility assistance:

- COVID-19 Resources Information: <u>home901.org/covid-resources</u> or 211
- Shelby County Community Services Agency: <u>www.shelbycountycsa.org</u> or **901-222-4200**
- MIFA Emergency Assistance: <u>www.mifa.org/applyonline</u> or **901-527-0208**

Do any of the following apply to you or your household?

- Are you a family with minor children in your custody?
 - Call MIFA's Homeless Family Hotline: **901-529-4545** or apply for emergency shelter online at <u>www.mifa.org/applyonline</u>
- Are you fleeing domestic violence?
 - YWCA Greater Memphis 24-hour Crisis & Support Helpline: **901-725-4277**
 - Family Safety Center 24-Hour Crisis Line: **901-249-7611**
- Are you a veteran or is someone in your household a veteran?
 - Contact the Memphis VA Homeless Department: **901-523-8990 x5661**
 - Alternatively, contact Catholic Charities of West TN: 901-722-4707

What kind of help are you looking for?

- For emergency shelter, food, or other resources, please review the attached lists or visit <u>www.cafth.org/get-help</u>.
- Do you want help getting connected to mental health resources?
 - Contact the CMI PATH team: **901-821-5600**
- Do you want assistance with employment, identification, transportation, temporary mailing address, access to computers, lockers, or case management services?
 - Visit the Hospitality Hub Plaza (590 Washington) Monday Friday between 9:00 am – 4:00 pm, or call 901-289-6578

If you are looking for housing assistance resources:

- If you have income, you can search for affordable housing at <u>www.TNHousingSearch.org</u> or by calling their free hotline for one-on-one assistance: **1-877-428-8844**
- If you are currently staying in a hotel or doubled up with family or friends, you will unfortunately not qualify for most HUD-funded homeless resources. Please review the options above or call the LINC 2-1-1 Hotline for additional resource referrals at 211 or (855) 354-4211 or www.tn211.org
- If you are an individual (not family) currently staying in an emergency shelter or place not meant for human habitation (whether or not you have income), and want to be assessed for available housing resources:
 - Schedule an appointment with Catholic Charities of West TN: **901-722-4700** (for single adults 18+ with no children)
 - **Please note:** being assessed for housing does not guarantee housing, and it is possible you may not be eligible for any current housing openings. There is no fixed timeline for when an agency may contact you for housing after being assessed. This is not a housing waitlist.

Last updated: 12/21/20 This information is believed to be accurate as of this date, but not guaranteed. We recommend calling ahead to ensure service hours, availability, and any additional requirements.

Memphis/Shelby County Emergency Shelter Resources

Many shelters have changed procedures due to COVID-19. Please call ahead to confirm requirements and availability.

COVID-19 testing information: available at Hospitality Hub Plaza (590 Washington) 9 am - 12 pm Mon – Fri (no appointment required), and limited testing at Christ Community Baptist Operation Outreach at CCWTN (call 901-842-3167)

Population	Name	Status Notes	Intake Hours	Cost	Requirements
Men	Calvary Rescue Mission 960 S Third St, 38106	New clients need negative COVID test results Phone: 901-775-2570	4:00 pm - 7:00 pm	3 free nights for first time visitors, then \$5 per night	21+ with picture ID and Social Security number
	Memphis Union Mission - Men's Emergency Shelter 383 Poplar Ave, 38105	Clients must be fully vaccinated, have negative COVID test results, or be willing to get vaccinated within 48-72 hours of arrival. Unvaccinated individuals must wear a mask. Phone: 901-526-8403	1:00 pm - 6:00 pm	4 free nights per month, then \$6 per night	Must have some form of ID
Men & Women	Living for Christ - Restoration House 3095 Thomas St, 38127	Partially operating – call to confirm Phone: 901-791-4022	2:00 pm - 7:00 pm	\$10 per night; \$13 with day pass	Call to confirm
Women	Room in the Inn 212 N Second St, 38105	Single women and families limited availability – call to confirm Phone: 901-395-3329	Call between 9 am – 4 pm, Monday - Friday	Free	Call to confirm
	Missionaries of Charity 700 N Seventh St, 38107	Call to confirm Phone: 901-526-5456	Call at 8:30 am	Free	Call to confirm
	Salvation Army - Single Women's Lodge	Call to confirm availability. Phone: 901-260-9139	Call to confirm if space is available	Free	Call to confirm
Fleeing Domestic Violence	YWCA	Call 24/7 hotline: 901-725-4277			

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Families with children <18	MIFA	No walk-ins, call 24/7 hotline or apply online: 901-529-4545 or mifa.org/applyonline
Unaccompanied youth <18	National Safeline	Call 24/7 hotline: 1-800-786-2929 or <u>1800RUNAWAY.org</u>

Memphis/Shelby County Free Meal Sites

Many sites have changed procedures due to COVID-19. Please call ahead to confirm times and availability.

Name	Address	Neighborhood	Phone	Meal times
St. Vincent DePaul	1306 Monroe Ave	Midtown	722-4703	Daily (Sunday – Saturday): 9:30 – 11 AM
St. Mary's Catholic Church	155 Market St	Downtown	522-9420	Monday – Saturday (no Sunday): 7:15 – 10 AM
First Congo	1000 S. Cooper St	Midtown	278-6786	Monday – Friday (no weekend): 10 AM – 1 PM
St. John's UMC	1207 Peabody Ave	Midtown	726-4104	Tuesday : 4:30 – 5:30 PM Saturday : 4:30 – 5:30 PM
St. Luke's UMC	480 S Highland	University Area	452-6262	Saturday: 4:30 PM Sunday: 8:00 AM
First Presbyterian Church	166 Poplar Ave	Downtown	525-5619	Saturday : 12:30 – 1:30 PM Sunday : 12:30 – 1:30 PM
Manna House	1268 Jefferson	Midtown		Monday : 5 – 6 PM
St. Mary's Episcopal Church	700 Poplar Ave	Downtown	527-3361	Wednesday: 8:00 AM
Idlewild Presbyterian Church	1750 Union Ave	Midtown	726-4681	Thursday: 5:30 PM
Team Laeth	204 N 2nd (First UMC service alley)	Downtown		Thursday: 5:00 PM
Grace St. Luke's	1720 Peabody	Midtown	272-7425	Sunday : 4:00 PM
Calvary Episcopal	102 N. 2nd St	Downtown	312-5214	Sunday : 7 – 8 AM
Historic First Baptist on Beale	379 Beale St	Downtown	522-9073	Sunday : 10 – 10:30 AM
Starting All Over Outreach Ministry	1234 Mississippi Blvd	South Memphis	275-8579	Sunday : 8:30 – 9:30 AM
St. Patrick's Catholic Church	277 S Fourth St	Downtown	527-2542	Sunday: 1:00 PM



Memphis Area Clinics

All of the following clinics will accept patients without health insurance.

Church Health

www.churchhealth.org

Walk-In, M-F 7:00AM-12:00PM, first come, first served – *please call for an appointment*

Sick or hurt today; no health insurance \$40 cash, debit, or credit

Established patient requirements:

No health insurance, live in Shelby County, working at least 20 hours a week, full-time student or primary caregiver of children in the household

1350 Concourse Ave., Suite 142; 38104 (901) 272-0003

Christ Community Health Services

www.christcommunityhealth.org Call individual clinics for hours of operation. Some evening and weekend hours available. Sliding scale based on income. Bring proof of income if working. If unemployed, bring some record of unemployment. *Walk-Ins at Orange Mound location only

- Call for appointment:
- Broad Avenue Health Center
 2861 Broad Ave. 38112
 (901) 842-3161
 Dentistry also available
- Orange Mound Health Center 2569 Douglass Ave. 38114, (901) 842-3164
- Hickory Hill Health Center
 5366 Winchester Road 38115 (901) 842-3163
 Dentistry also available
- Frayser Health Center 969 Frayser Blvd. 38127 (901) 842-3162 Dentistry also available
- Third Street Health Center 3362 S. Third Street 38109 (901) 842-3166 Dentistry also available
- Women's Health Center 2861 Broad Ave. 38112, (901) 842-3168

Memphis Health Center

www.memphishealthcenter.org Sliding scale based on income. Minimum \$25 fee for first appt. Need 2 forms of photo ID & proof of income. If unemployed, bring Unemployment Statement. *Appts preferred. Walk-Ins accepted.*

Main Clinic

360 East E.H. Crump Blvd. 38126 (901) 261-2000 M & W 7:30AM-7:30PM TU & TH 7:30AM-5:30PM F 7:30AM-11:30AM SA 8:00AM-12:00PM

Hours of operation for the following locations:

M-TH 7:30AM-5:30PM F 7:30AM-11:30am

- Towne Center Health Center 915 E. McLemore, Suite 107, 38106 (901) 261-7370
- Rossville Health Center Fayette County 4940 Highway 57, Rossville TN 38066 (901)-261-7303
- Whitehaven 4593 Elvis Presley Blvd., Suite 101 Memphis, TN 38116 (901) 261-7338

Healthy Life, Inc, Dr. Griselle Figueredo-

Cardenas

\$80 for adults/\$60 for children Walk-ins: M-SA, 8AM – 3:30PM Call for appointments: M-F 8AM-5PM SA 8:30AM-4PM (lab only) 6605 Stage Rd, Memphis, TN 38134 (901) 385-6988

Regional One Internal Medicine Clinic (Outpatient

Center)

880 Madison Avenue 38103 (901) 545-7185 (main) (901) 545-6969 (call for appointment) Sliding scale based on income. M–F 8AM-4:30PM

Regional One Primary Care Clinics

Sliding scale fee. One photo ID. If working proof of income required. Appts preferred, Walk-Ins accepted

- Primary Care Specialists 3109 Walnut Grove Road (901) 515-4800 M-TH 7:30AM-5:00PM F 7:30AM-4:30PM
- Harbor of Health

 718 Harbor Bend Rd. 38103
 (901) 515-4200
 M–TH 7:30AM-4:30PM
 F 7:30AM-12:00PM
- Guthrie

 1064 Breedlove St. 38107
 (901) 515-5400
 M–TH 7:30AM-4:30PM
 F 7:30AM-12:00PM
- Hollywood
 2500 Peres Ave. 38108
 (901) 515-5500
 M–TH 7:30AM-4:30PM
 F 7:30AM-12:00PM
- South Third Street

 1955 S Third St. 38103
 (901) 515-5800
 M-TH 7:30AM-4:30PM
 F 7:30AM-12:00PM

Concentra Urgent Care Clinics

M-F 8AM-5PM, \$150 per visit Walk-Ins available. Photo ID required.

- South Mendenhall Road 3965 S. Mendenhall Rd., Suite 6 Memphis, TN 38115 (901) 365-1800 Physical therapy also available
- Airport Memphis
 2831 Airways Blvd., Bldg. A Ste.102
 Memphis, TN 38132
 (901) 348-0200
 Physical therapy also available

Memphis Muslim Medical Clinic

www.muslimclinic.org
1055 Stratford Road 38122
(901) 685-3901
\$5 routine visit fee. Clinic open to anyone without health insurance.
Appointments only, No Walk-ins, Call to schedule an appt:
Primary Care Clinic hours:
M–F 1PM-5PM
SA, every other SU 9AM-1PM
Pediatric Clinic hours: 2nd SU of month, 9AM-1PM
Women's Primary Care hours: 1st and 3rd SA of Month, 9AM-1PM

Baptist Operation Outreach Health Care Van

www.baptistonline.org Free primary care, dental care, optometry & medications. Must bring letter from homeless shelter, treatment facility or Hospitality Hub, 82 N. Second St. 38103

HOMELESS PATIENTS ONLY

Call for appointment: (901) 701-2530

- Memphis Catholic Charities (Main Location)
 1325 Jefferson Ave. 38104
 T, W, & TH 8AM-4PM
- Memphis Union Mission
 383 Poplar Ave. 38105
 M 8AM-5PM
- St. Mary's Episcopal Cathedral 700 Poplar Ave. 38105 2nd Wed of the month, mornings 8AM-11AM
- Memphis & Shelby County Office of Re-Entry 1362 Mississippi Blvd., 38106 2nd Wed of the month, afternoons 1PM-4PM

Tipton County Health Department

Sliding scale fee for most services, including primary care & dentistry. Bring proof of income. For patients 19-64 years old without health insurance. M-F 8AM-4:30PM 4700 Mueller Brass Rd. Covington, TN 38019 (901) 476-0235

Medicos Clinic—La Clínica Camelia

Open 7 days a Week. Call for hours of operation. Base fee is \$70 per visit. Walk-Ins welcome. Primary care, pediatrics & obstetrics. 3040 Covington Pike; 38128 (901) 383-8889 M, T, TH 8:30AM-5:00PM W 8:30AM-12:00PM F 8:30AM-4:00PM SA 8:30AM-4:00PM SU 12:00PM-4:00PM

DarSalud Family Health Clinic

www.lifedochealth.org Call for appointment. Walk-In available. Set affordable prices for Primary Care services, including Endocrinology, Diabetes and Nutrition, Pharmacy, and Behavioral Health.

- DarSalud Community Center 6063 Mt. Moriah Rd Ext., Suite 4, 38115 (901) 531-8800
- DarSalud Care

 1068 Cresthaven Rd. #300, 38119
 (901) 683-0024

Hours: Monday, Tuesday, Wednesday, and Friday 8AM-5PM Thursday 8AM-7PM Saturday 9AM-4PM

Cherokee Health Systems

www.cherokeehealth.com Services include primary care, dental care, behavioral health, and pharmacy. Sliding scale fees based on income. *No Walk-Ins, Call for appointments:* (901) 302-4361 **2574 Frayser Blvd. 38127 Hours:** M 7:30AM-5:00PM

T-F 8:00AM-5:00PM

Methodist Medical Group – Various Locations

3473 Poplar Ave. #103 Memphis, TN 38111 901-320-6915 M – F 8am - 4:30pm

1264 Wesley Dr. #606 Memphis, TN 38116 901-332-2277 M – F 8:30am - 5:30pm

6401 Poplar Ave. Suite 530 Memphis, TN 38119 901-348-6487 M – Thurs 8:30am - 5:30pm Fri: 8:30am - 12:30pm

Tri-State Medical

(901) 572-1573 **4041 Knight Arnold Rd. Memphis, TN 38118 Hours:** Monday, Thursday 9AM-5:00PM Tuesday, Wednesday 9AM-7:00PM Friday 9:00AM-1:00PM

Rentrop & Geater Executive, Family, and

Occupational Medicine Dr. Barbara Geater 2245 S Lauderdale St. Memphis, TN 38106 901-948-5558

Newstart Family and Obstetrical Care

Dr. Carl Pean, FP – Bilingual 3530 Hickory Hill Road Memphis, TN 38115 901-881-6686

Dr. Ralph Taylor

1407 Union Ave. #1007 Memphis, TN 38104 901-276-2357