

## 2023 YHDP Consumer Satisfaction Survey

Agency:	Program:	Today's Date:
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Did staff help you complete this survey? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, who helped you?
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<i>Please circle how much you agree with each statement:</i>	Strongly Agree (5)	Agree (4)	Neutral (3)	Disagree (2)	Strongly Disagree (1)
I am satisfied with this program overall.	5	4	3	2	1
I am satisfied with the housing where I live.	5	4	3	2	1
I am satisfied with the services that I receive through this program.	5	4	3	2	1
It is easy to get the services that I need through this program.	5	4	3	2	1
The staff are respectful to me and my background (race, religion, special needs, sexual orientation, gender, etc.)	5	4	3	2	1
The staff have the knowledge and ability to help me live better.	5	4	3	2	1
I am involved in developing goals for myself after having accessed services through this program.	5	4	3	2	1
The services I have received have helped me live better and deal with my needs.	5	4	3	2	1

*Please answer the following questions. If you need more room, you can write on the back of this page.*

What do you like the most about this program and the services you receive?
What do you like the least about this program and the services you receive?
What would you like changed about this program?
Is there anything else you would like for us to know?

**Demographic Questions**

The following questions are optional. We ask these questions to ensure that programs and services are accessible to and affirming of all youth.

**What is your age?**

**Which of the following best represents your gender identity?**

	1. Female
	2. Male
	3. Non-binary
	4. Genderqueer or Genderfluid
	5. Gender nonconforming
	6. Questioning or unsure
	7. Prefer not to answer
	8. Additional gender category/identity not listed:

**Do you identify as transgender?**

	Yes
	No
	Prefer not to answer

**Which of the following best represents your sexual orientation?**

	Asexual
	Bisexual
	Fluid
	Gay
	Lesbian
	Pansexual
	Queer
	Questioning or unsure
	Heterosexual or straight
	Prefer not to answer
	Additional category/identity not listed:

**What race do you identify with?**

	American Indian or Alaska Native
	Asian or Asian American
	Black or African American
	Hispanic or Latino/a/x
	Middle Eastern or North African
	Native Hawai'ian or Pacific Islander
	White or European
	My race/ethnicity is best described as: